



A special Grandfathered access to Advanced License file for the Ethernet Routing Switch 8600 series on July 1, 2008

Notice:

This bulletin replaces bulletin 2008008913.1. This update has been issued to communicate some new information regarding the issue.

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Reissue Reason:

Added an additional Web link

Background:

As of July 1, 2008, access to advanced features on the Nortel Ethernet Routing Switch 8600 software release 5.0 are subject to the Advanced Feature License and require a valid License file. The license file contains a key to unlock licensed features. For additional information about Licensing, please see Nortel Ethernet Routing Switch 8600 Administration NN46205-605.

Customers who have purchased an Ethernet Routing Switch 8600 prior to July 1, 2008 are eligible for a Grandfathered Advanced License. This license provides access to advanced Ethernet Routing Switch 8600 software release 5.0 features. The Grandfathered Advanced License option will be made available until July 1, 2009. After that date, the Grandfathering option will not be available and customers will need to purchase an appropriate license. The special Grandfathered Advanced License file will be made available and is restricted to only end-users and partners with a current, valid support contract that have previously purchased an Ethernet Routing Switch 8600. End-users and partners are always encouraged to purchase a support contract.

The Grandfathered Advanced License option has all the same capabilities as a currently purchased Advanced License (P/N DS1410023). This license also provides support for all future Advanced License features.

Analysis:

The Grandfathered Advanced License file offer is only in effect for the Ethernet Routing Switch 8600 product family: Licensees who have purchased an Ethernet Routing Switch 8600 prior to July 1, 2008 are eligible for a Grandfathered Advanced License. This license will support all existing and future Advanced License features. This Grandfathered License will be available until July 1, 2009. Existing End-users who purchased Ethernet Routing Switch 8600 prior to July 1, 2008, and do not have a valid Support Contract, are requested to contact their local Nortel sales representative (or authorized Nortel products reseller) to purchase a license.

To locate a local Nortel reseller, visit: <http://app89.nortelnetworks.com/partnerlocator.asp>

Frequently Asked Questions (FAQs)

Q: Why is a Grandfathering option for an Advanced License being made?

A: Nortel has introduced a tiered licensing structure on Ethernet Routing Switch 8600 from Release 5.0. A Grandfathering option is being made available to existing end-users who have purchased the Ethernet Routing Switch 8600 prior to July 1, 2008 with their equipment under a support contract.

Q. What are the steps to get a Grandfathered Advanced License file?

A: Follow these steps to receive a Grandfathered Advanced License file:

1. Complete the Grandfathered Advanced License Request web form by accepting agreement for Ethernet Routing Switch 8600 Grandfathered Advanced License File. To locate the web form, visit:

<http://support.nortel.com/go/main.jsp?cscat=OVERVIEW&poid=9015>

Under Tools and Related Links

2. You have to request Grandfathered Advanced License File by entering the Ethernet Routing Switch 8600's Base MAC address. If you need to load this license on more than one Ethernet Routing Switch 8600 which are supported through support contract, then you need to provide all chassis Base MAC addresses in the request form.

3. Upon submitting your request, you will be notified by email that your request has been received and should be processed within one (1) day.

Q: What happens to existing end-users who have purchased Ethernet Routing Switch 8600 prior to July, 2008 but do not have support contract?

A: Existing end-users who do not have support contract will not be eligible to receive a Grandfathered Advanced License file to unlock Advanced features in Release 5.0. End-users who purchased Ethernet Routing Switch 8600 prior to this date and do not have a Support Contract, are requested to contact their local Nortel sales representative (or authorized Nortel products reseller) to purchase a license.

To locate a local Nortel reseller, visit: <http://app89.nortelnetworks.com/partnerlocator.asp>

Q: How does an End-user purchase a Support Contact? What service options are available?

A: End-users should contact their channel partner/reseller or Nortel representative.

Q: How long will this offer of a Grandfathered Advanced License file be available for?

A: The Grandfathered Advanced License file offer will be available until July 1, 2009.

Q: When does this Ethernet Routing Switch 8600 Grandfathering offer become effective?

A: This offer becomes effective on July 1, 2008.

Recommendations:

Grandfathered Advanced License

Required Actions:

See recommendations.

Attachments:

There are no attachments for this bulletin

Products and Releases:

The information in this bulletin is intended to be used with the following products and associated releases:

PRODUCT	RELEASE
Ethernet Rtnng Switch-Ethrnt Rtnng Swt 8600-8003 Chassis	
Ethernet Rtnng Switch-Ethrnt Rtnng Swt 8600-8006 Chassis	
Ethernet Rtnng Switch-Ethrnt Rtnng Swt 8600-8010 Chassis	

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REFERENCE:
PRE-REQUIRED PATCH:
PATCH ID:
FIXED RELEASE: N/A

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